

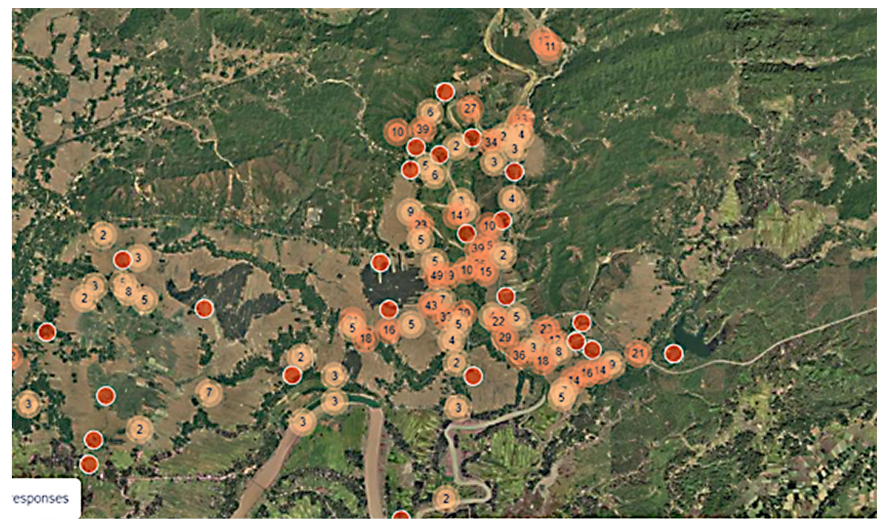
# EFICOR'S RESPONSE TO ASSAM FLOODS

## Current Situation in Assam:

The situation in Assam has started improving as people are beginning to return to their villages. However, there are still 1,500 people taking shelter in 16 relief camps. The floodwaters have receded but have left a dampness in the houses. Houses made of bamboo are also damaged and washed away. Markets have started functioning again. The roads are still damaged which has a huge impact on the supply chain and the railway communication is still disrupted. People are also facing unemployment and struggling to buy food and other essential items. They are also struggling to repair their damaged houses.

## EFICOR Relief Update:

EFICOR started distribution of relief materials in the targeted blocks of Lakhipur, Silchar and Barkholla in Cachar district. So far 2534 families were covered in 22 villages of the three blocks. Among the 2534 families, 20% are women-headed households, 3.35% have pregnant women (85 pregnant women) and 12.8% (307 women) are lactating mothers.



## Beneficiaries' data collection and Data process:

The relief operation started with 20 local volunteers' support who were engaged in data collections in the affected villages. These volunteers were trained by the EFICOR team on beneficiary selection and priorities such as vulnerable categories like widows, pregnant women and PWDs. The volunteers also took support of local community leaders while selecting the needy families. The survey was done through KOBO collect app which has helped EFICOR to collect the data easily. The data were analysed by the team along with the local leaders. The team prepared a verified beneficiaries list along with the community leaders before finalizing the actual beneficiaries. Prior to the relief distribution, most families have expressed their need for food to be prioritised along with medicines and hygiene kits.

## Complaint Handling Mechanism:

The relief team has ensured that the community is made aware on how to voice their grievances by introducing the Complaint Box. One day prior to distribution, the team oriented the community on the community complaint handling mechanisms and how the team will be addressing complaints. The team has assigned a person to each distribution centre to receive the complaints. The Complaint Handling Committee was formed and is working to



resolve the complaints received. The team screened each complaint received and registered on a daily basis and went to the villages to meet the complainants to verify his/her location and situation. After verification, the complaint handling team decides on resolving the complaint.

**People voice:**

The affected families are happy and filled with gratitude after receiving the relief materials. They shared that the quality of the materials is excellent and the quantity is enough to sustain them for a month. While receiving the relief materials, the community has expressed that this is the first time they have received such a beneficial kit which covers food and non-food items. The community has informed that Tarpaulin sheets would help them sit on a dry surface in their homes since floors are still wet. The buckets included in the relief kits will help them store clean water since it has a lid. The timely relief intervention has been useful in reducing their suffering.



**Selection and Orientation of Volunteers:**

In coordination with NEICORD and the local relief committee, 20 volunteers have been selected from the community as they are well aware of the people and context of the village location and community. The volunteers were given orientation on the relief process and trained on data collection using the KOBO survey app to collect beneficiaries’ lists and family information.

**Funds Status:**

	<b>Partners</b>	<b>Approved/Assured (in INR)</b>
1	ERIKS	8,000,000
2	CEDAR FUND	1,732,236
3	Kerk in Actie	8,79,422
4	Tear Belgium	1,49,791
	Tearfund Australia	6,40,480
	<b>Total</b>	<b>1,14,01,929</b>

**Revised Final Target: 3,255**

**Target Achieved: 2534**

**Future Plans:**

- To further distribute food and non food items to remaining 721 flood affected families
- To continue addressing the complaints received from the beneficiaries
- To continue coordination with District Disaster Management Authority

EFICOR Relief Work

