

# REACHING THE VULNERABLE AND NEEDY: EFICOR'S RESPONSE TO THE COVID-19 PANDEMIC



The Evangelical Fellowship of India Commission on Relief (EFICOR)



55  
YEARS OF  
GOD'S  
FAITHFULNESS  
1967 - 2022

## About EFICOR

The Evangelical Fellowship of India Commission on Relief (EFICOR) is a national organisation engaged in Disaster Response, Development and Training. It was formed in 1967 as a relief and development arm of the Evangelical Fellowship of India (EFI) to provide relief to the drought hit state of Bihar. EFICOR serves the poor and the marginalised in the country, irrespective of caste, creed or religion in situations of poverty, injustice and disaster. It is also involved in Training and Capacity Building programmes to sensitise individuals, groups and institutions to address the issues of justice and wholistic development.

### Vision

Working towards a just, responsible and compassionate society

### Mission

- Influence and educate for good governance
- Facilitate communities towards transformation
- Converge and collaborate for responsible social action

### Guiding Principles

- Justice and compassion
  - Excellence
  - People-centric

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## Message from the Executive Director

It is an absolute privilege to present to you this booklet titled 'Reaching the Vulnerable and Needy: EFICOR's Response to the COVID-19 Pandemic.' This is a compilation of our response to one of the worst pandemics in the recent years. We reached out to the affected communities when the unprecedented pandemic hit the country since early 2020. With various restrictions and lockdowns imposed in India since March 2020 during the first wave of the pandemic, the livelihoods of many poor migrant workers were jeopardised. The second wave in 2021 further impacted people's health. As an organisation working for the poor, we witnessed first-hand, the misery of the people. While over 62.5 lakh people succumbed to the virus globally, India alone has witnessed 5.22 lakhs of COVID death. EFICOR adopted an integrated and holistic approach using various modalities of support covering 14 states of India.

We began our journey of response as a relief and development organisation in 1967 when we responded to the severe drought situation in Palamu district of erstwhile Bihar state. Ever since, we have been walking alongside affected communities during disasters year after year. As an organisation, all our activities and programmes have been designed to bring peace, hope and dignity to those at the grassroots. Our teams have been constantly motivated to live out a life of love, compassion, and integrity among the communities we work with, irrespective of caste, creed, and religion.

Our staff have risked their own lives during the pandemic as they stepped out to provide relief. Despite the challenging and risky circumstances, we remain committed to our call and vision, putting our faith in God, we could contribute to the alleviation of the suffering of the people.

All these interventions and responses would not have been possible without the support of our partners, well-wishers, and local government administration. We express our deep gratitude for walking with us as we walked with the suffering communities during the pandemic. I hope you find the booklet both interesting and insightful.

With kind regards.

Sincerely,



M. Ramesh Babu  
Executive Director  
EFICOR

## Section 1

### EFICOR'S RESPONSE DURING THE FIRST WAVE OF THE COVID-19 PANDEMIC APRIL, 2020 TO MARCH, 2021

Since the end of 2019, the COVID-19 pandemic hit countries all over the world and had left a devastating toll on humanity. It had disrupted our normal day to day lives, our education and global economies, instead had added suffering, poverty and death to many. The OECD Report, 2020 mentions that the pandemic has highlighted the vulnerability of some of our basic systems of health care, production networks, financial markets, biodiversity degradation and the transmission of infectious diseases.<sup>1</sup> There has been challenges to world leaders across the world on how to make a holistic and integrated responses that would meet the needs of vulnerable people and communities.

In response to the spread of COVID -19 all over the country, the Government of India declared a nationwide lockdown which came into effect from 25<sup>th</sup> March, 2020. This sudden lockdown to control the spread of the coronavirus had impacted many people especially the daily wage earners and migrant workers as they lose their jobs and their main sources of livelihood or income. EFICOR, with its rich experience of providing humanitarian assistance over the last 55 years, had taken steps to provide assistance since the first wave of the COVID-19 pandemic affected communities in India.

#### EFICOR's Impact and reach during the first wave of COVID-19 Pandemic

Supported **58,983** households as of February, 2021 across **13** states of India namely Delhi, Uttarakhand, Uttar Pradesh, Mizoram, Andhra Pradesh, Telengana, Maharashtra, Bihar, Odisha, Jharkhand, Rajasthan, Madhya Pradesh and Tamil Nadu

Distributed hygiene and survival kits to **16,093** families

Support through unconditional cash transfers given to **6059** families

Support through cash for work programmes given to **528** families

Supported **800** migrant workers by distributing dry food items in Delhi and NCR region

Community Awareness on COVID-19 given to **36,306** families

<sup>1</sup> OECD (2020), Environmental Health and Strengthening Resilience to Pandemics, April, 2020 [https://read.oecd-ilibrary.org/view/?ref=129\\_129937-jm4ul2jun9&title=Environmental-health-and-strengthening-resilience-to-pandemics](https://read.oecd-ilibrary.org/view/?ref=129_129937-jm4ul2jun9&title=Environmental-health-and-strengthening-resilience-to-pandemics) accessed on 19th April, 2022

## EFICOR's Integrated Response

- **Collaborated with the Government and other networks**

EFICOR worked along with the concerned District and State officials while responding to affected communities through various modalities. Special permissions were sought from the Government authorities in each of the operational areas for our staff and volunteers to move around during the lockdown while providing relief through food items and providing some source of sustenance through the cash for work programme in some of our project locations. We maintain national and international standards such as the Government declared Standards of Procedures, Red Cross Code of Conduct and Core Humanitarian Standards (CHS) while reaching out to communities. We collaborated with the Krishi Vigyan Kendras (KVKs) or farmers' awareness department while designing the cash for work programmes; and also worked closely with the Government health departments and ASHA/ANM (Accredited Social Health Activist)/Auxiliary Nursing and Midwifery workers to spread COVID awareness and mobilise vaccinations among the communities.

- **Community Awareness on COVID-19**

EFICOR organised various awareness campaigns on COVID protocols, symptoms and vaccination drives were done through mike announcements, puppet shows and hand washing demonstrations by the local task force. These have ensured that people got access to the right information. At the same time, face masks, soaps and demonstrating correct hand washing methods were done to make the behaviour actionable.



Community awareness through mike announcements and visual displays on COVID in the villages done by staff and volunteers: EFICOR Photos

- **Emergency Response: Providing Food Aid/Relief Kit**

During 2020, when the first wave of the pandemic hit India, EFICOR initiated emergency response in Delhi and National Capital Region providing support to poor and vulnerable families who were most severely affected due to the lockdown. In particular, the migrant workers, Persons with Disabilities (PwDs), those without access to Government supplies of rations and other vulnerable populations were given dry food items and hygiene kit to families. In some cases, cash transfers or food vouchers were also given to purchase essential

food items from supermarkets. In Delhi and NCR region, 521 Persons with Disabilities were given EFICOR relief kits. All these support have helped provide immediate needs of many needy families.

### Hygiene and Relief kits, and Cash transfers given to 22,152 households

3680	Delhi
2300	Noida & Greater Noida
343	Meerut (U.P.)
4100	Uttarakhand
60	Mizoram
1246	Andhra Pradesh
500	Telangana
220	Maharashtra
2643	Bihar
2128	Odisha
1900	Jharkhand
702	Rajasthan
2090	Madhya Pradesh
240	Tamil Nadu

### EFICOR RELIEF KIT



Rice, Wheat Flour, Pulses (Dal), Dalia, Edible Oil, Sugar, Tea Powder, Chilli Powder, Turmeric Powder, Coriander Powder, Salt, Dried Soyabean, Soap, Masks, Sanitizer, etc.

### EFICOR supports Naresh, a Person with Disability

Naresh Kumar lives in Hastal, Uttam Nagar, New Delhi with his aged mother. Naresh's father passed away few years back. He has 90 percent locomotor impairment, making him totally dependent on a wheelchair. Naresh receives the Disability pension from the government which has been their only financial support. With the help of a friend, Naresh came to know about EFICOR. He came in contact with the EFICOR team who supported him for self-employment business. In 2020, when the first wave of the COVID-19 pandemic happened, Naresh could not continue his work. After doing a need assessment, EFICOR initiated the distribution of relief kits (dry food items and hygiene kits) to needy communities around Delhi. On 1st May, 2020 EFICOR team supported Naresh and his mother by giving them a relief kit. On receiving this support, Naresh said, "I am happy and thankful that EFICOR helped me with ration and the quality of the items is also very good.



EFICOR's integrated response has helped communities in not only getting food aid but communities were given awareness on hygiene and sanitation, COVID transmission, infection and COVID appropriate behaviour. In some cases, the stranded migrant workers were also linked to the concerned authorities so that they could reach home.



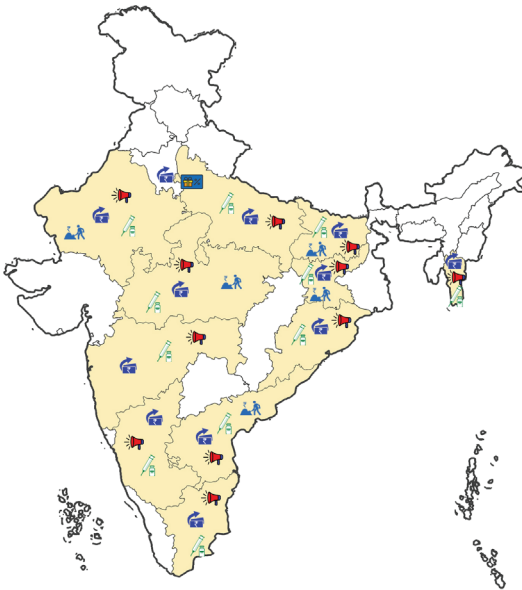
## Section 2

### EFICOR'S RESPONSE DURING THE SECOND WAVE OF THE COVID-19 PANDEMIC APRIL 2021 TO MARCH, 2022

As the first wave ended, the second wave of the COVID-19 pandemic hit India severely once again from April, 2021. Unlike the first wave, though no nationwide lockdown was declared, various states of India imposed their own curbs to control the growing deaths. The poor and vulnerable families were impacted the most as daily wage work was halted. Keeping safe and healthy became a challenge as many of our staff, volunteers and communities that we serve were afflicted by the disease. There was growing food insecurity and increasing debt for the poor. EFICOR responded to address this within the challenging situation of travel bans, extreme virus spread and high death rate all over India.

#### Building Resilient Communities

In line with the Red Cross Code of Conduct and the Core Humanitarian Standards, various modalities of support were given to communities to ensure that they get immediate relief as well as their long term needs were catered to. EFICOR work towards providing livelihood and ensuring food security to many poor and vulnerable communities. We promote programmes which are community-led and are sustainable as mentioned below -



#### Cash Transfer -

Tamil Nadu, Andhra Pradesh, Odisha, Maharashtra, Madhya Pradesh, Uttar Pradesh, Jharkhand, Bihar, Mizoram, Delhi NCR, Rajasthan

#### Commodity and Vouchers -

Delhi NCR

#### Cash for Work -

Madhya Pradesh, Bihar, Jharkhand, Andhra Pradesh

#### Vaccination -

Madhya Pradesh, Bihar, Odisha, Andhra Pradesh, Rajasthan, Maharashtra, Uttar Pradesh, Jharkhand, Mizoram, Tamil Nadu

#### Covid Risk Communication -

Odisha, Madhya Pradesh, Bihar, Mizoram, Maharashtra, Tamil Nadu, Uttar Pradesh, Jharkhand, Rajasthan



- **Cash for work programmes**

The cash for work programmes were done in 141 villages across Bihar, Jharkhand, Madhya Pradesh, Andhra Pradesh and Rajasthan. A wide range of community assets have been created. The needs and sites have been suggested and finalised by communities themselves.

24 ponds and wells have been deepened, 36 roads created and 460 compost pits built. The programmes have also helped in levelling the land area for over 339.1 hectares of land and cleared 116.87 hectares more. The community were paid a wage of INR 300 per day for their work, with the total deposited directly in their accounts. In total, EFICOR provided 225 overall days of cash for work for 4550 families across 141 villages in Bihar, Jharkhand, Madhya Pradesh, Andhra Pradesh, and Rajasthan. All these have helped contribute towards long-term shared assets as well as provided a source of income for their livelihood.

There have even been instances of communities going beyond their mandate. In Sahibganj, Jharkhand where we have our project, the community themselves decided to repair 9 houses and build 3 other houses for some of the poorest families. EFICOR provided labour costs of INR 300 a day, but did not provide any materials or other resources. Due to easy availability of raw materials locally like stone, soil and wood, it was possible to do this.

These instances of the community themselves helping their own needy families show that EFICOR has contributed in building a resilient community.

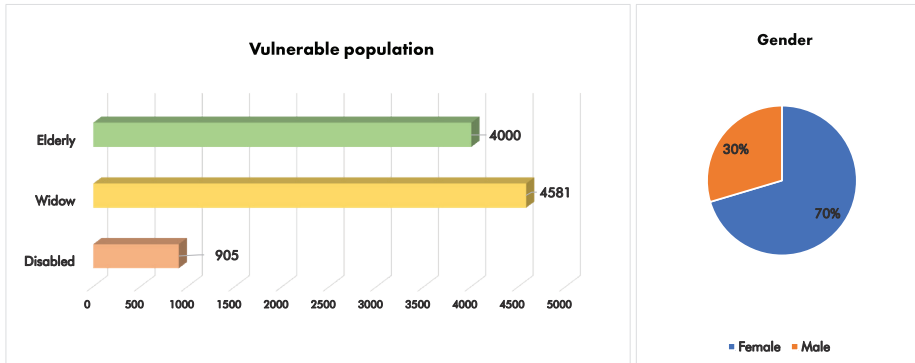
- **Unconditional Cash Transfers**

Unconditional cash transfers have long been a debated issue in the humanitarian sector. However, EFICOR's usual model of providing relief material was not viable on a large scale in this scenario. The cash transfers were done directly into the bank accounts of the selected families. These accounts had been opened mainly because of the Pradhan Mantri Jan-Dhan Yojana or to avail government schemes such as the rural employment guarantee (MNREGA).

The transfers were done to the account of the woman in the family, wherever possible. At times, when they did not have one or it was unable to be taken out of dormant status, their consent was taken to transfer the money into their husband or a family member's account. In some rare cases, the money was transferred to the local SHG. The EFICOR team on the ground worked to ensure that the rightful family finally received the money.

<b>Cash transfers given to 24, 113 people</b>	
15, 144 people	Rs. 2000
5200 people	Rs. 4000
3769 people	Rs. 6000

## Reached to Vulnerable (14% widow, 12% Elderly, 2.78 % disable, 70% women and 30% men beneficiaries)



- **Food Aid**

In the slum areas of Delhi, food commodities and vouchers were given out. The food baskets or relief kits were similar to the relief kit given during the first wave of the pandemic which included dry rations worth Rs. 2000 including dal, wheat flour (atta), rice, oil and other non-perishable items. Food vouchers were also given out to needy families to procure groceries worth Rs. 2000 from super markets such as Big Bazaar.

2594 Food baskets distributed in Delhi | 213 food vouchers distributed in Delhi

- **Income Generation Support**

Some families were selected in Bihar and Madhya Pradesh villages and they could apply for support to diversify their income. These were all small businesses - fishing, goat rearing, poultry farming, local transport, petty shops that sell eggs or groceries. The inputs were given in the form of resources (for example the goats or the eggs themselves). The rest of the effort was put in by the family. Abdul Pudus lives in Shikaria Muslim Tol of Madephur Block in Bihar. He has three daughters and two sons. He is handicapped and used to struggle to run the trolley cart where he worked. The income was also unstable and was severely affected by the lockdown. With the inputs from EFICOR, he has been able to set up a small shop in the marketplace which he opens in the morning and evening. Here he sells omelettes, fried, boiled, and raw eggs. His income has increased and with expenses aside, he is able to earn about 150 rupees per day with which he tries to support his family. This sentiment is echoed by Rajkumari Devi of Lion Tol Village in the same block. A mother of three, her husband does daily wage labour work. This is erratic income and harder to get now even after the lockdown was lifted. Through EFICOR's intervention, she now runs a ration shop in front of her home, selling biscuits, chips, soap, and other small daily needs. The shop also seems to have become a kind of informal gathering place for the neighbours. She has been able to supplement the family income with about INR 300 per week, though this amount fluctuates.

## • Awareness Campaigns and Public Health Support through Vaccination drives

Like the first wave, awareness campaigns were done expensively and 61,505 people were given awareness on COVID-19. EFICOR extended its response to the local health authorities through vaccination drives and helped arrange oxygen cylinders in some states of India. Campaigns around COVID protocols, symptoms and upcoming vaccination drives were organised. Door-to-door visits to village walkthroughs and even puppet shows were done. Vaccination drives were organised with the support of volunteers who helped the local health workers. As of 15th February, 2022, EFICOR had facilitated vaccines for 464,935 people. 30 oxygen cylinders were procured for a Hospital in Jharkhand and 1 oxygen pipeline for Mungeli Christian Hospital in Chattisgarh during this period.

### EFICOR's Impact and reach during the second wave of COVID-19 Pandemic

As of February, 2022, EFICOR expanded its reach and supported needy families in **32** locations across **13** states of India namely Andhra Pradesh, Bihar, Delhi, Jharkhand, Karnataka, Madhya Pradesh, Maharashtra, Mizoram, Odisha, Rajasthan, Tamil Nadu, Telangana and Uttar Pradesh. Families chosen for support were those most in need with priority given to women-headed households, people with disabilities, the elderly, returnee migrant workers, families who had lost their breadwinner to COVID, marginal farmers, and those dependent on daily wage labour.

**2807** Food vouchers and food/relief kit distributed in Delhi

Support through unconditional cash transfers given to **24, 113** families

Supported with cash for work programmes to **5058** families

Income generation support to **1359** people

**351** hectares of land levelling work done by communities in **5** states

Community assets created include construction of small ponds, compost pits, roads, community squares, etc.

**24** ponds deepened, **36** village roads constructed, **456** hectares of land cleared for cultivation, **9** open well renovation done, **460** compost pits built, **1** stream desilting constructed.

Awareness on COVID-19 given to **61, 505** people

**4, 64, 935** people facilitated for COVID vaccination

**2, 40, 900** face masks and soaps distributed

**30** oxygen cylinders were procured for a Hospital in Jharkhand and **1** oxygen pipeline for Mungeli Christian Hospital in Chattisgarh during this period.

We have highlighted few of our responses post the first two waves of the pandemic in India. Towards the end of 2021, as the third wave of the Pandemic hit India, we continue reaching out to the vulnerable communities especially the rural pockets of India and provided awareness and assistance to the vulnerable and needy communities.

The impact of the COVID-19 pandemic goes beyond the issue of health, as it spreads across every sector of economy and society. The multidimensional nature of this pandemic requires concerted and sustained efforts of all the stakeholders including civil society organisations, individuals and the Government. Responding to the crisis and building resilience among vulnerable communities requires transformative and integrated approach. Civil society organisations in India like EFICOR have indeed contributed towards ensuring sustenance and resilience of the communities. The activities done along with the communities during the pandemic have helped in increasing the green cover, enriched the soil fertility with the land levelling work and digging of compost pits. At the same time, it has ensured that communities are food secure as they were given livelihood support. As we strive to build a just, responsible and compassionate society, we continue with our holistic and integrated response while reaching out to the vulnerable and needy communities.

## References

OECD (2020), Environmental Health and Strengthening Resilience to Pandemics, April, 2020.

Viswanathan, Vijayalakshmi, (2021) EFICOR's COVID 2<sup>nd</sup> Wave Response: A Learning Review

EFICOR COVID Brochure (2020)

EFICOR's COVID Response Newsletter Updates

# Consolidated COVID-19 Response

EFICOR supported 58,983 households during the first wave of the COVID-19 Pandemic by providing Relief kits (which included food and hygiene items), Cash transfers, Income generation support through cash for work and Community Awareness on COVID Appropriate Behaviours. Families chosen for support were those most in need with priority given to women-headed households, people with disabilities, the elderly, returnee migrant workers, families who had lost their breadwinner to COVID, marginal farmers and those dependent on daily wage labour.

EFICOR supported needy families in 32 locations across 14 states of India namely Andhra Pradesh, Bihar, Delhi, Jharkhand, Karnataka, Madhya Pradesh, Maharashtra, Mizoram, Odisha, Rajasthan, Tamil Nadu, Telangana, Uttarakhand and Uttar Pradesh

2,56,993 hygiene kits like face masks, sanitizers and soaps distributed



3607 Food vouchers and Food/relief kits distributed in Delhi and National Capital Region to migrant worker families

30 oxygen cylinders and 1 oxygen pipeline were procured which were given to Hospitals in remote locations during the crucial period of need



Community Awareness on COVID-19 given to 97,811 people

4,64,935 people facilitated for COVID vaccination



Support through unconditional cash transfers given to 30,172 families

Income generation support to 1359 people

Supported with cash for work programmes to 5583 families

351 hectares of land levelling work done by communities in 5 states



Community assets created include construction of small ponds, compost pits, roads, community squares, etc. 24 ponds deepened, 36 village roads constructed, 456 hectares of land cleared for cultivation, 9 open well renovation done, 460 compost pits built, 1 stream desilting constructed.

# Appreciation letters

**MANISH SISODIA**  
मनीष सिसोदिया



DEPUTY CHIEF MINISTER  
GOVT. OF NCT OF DELHI  
उप मुख्यमंत्री, दिल्ली सरकार  
DELHI SECTT, I.P. ESTATE,  
दिल्ली सचिवालय, आईपीएस्टेट,  
NEW DELHI-110002

नई दिल्ली-110002

Email. msisodia.delhi@gov.in

D.O. No. : DYC MR / 2020 / 1059

Date : 15/5/2020

## LETTER OF APPRECIATION

It gives me immense pleasure to congratulate EFICOR for successfully delivering Ration Kits to 5600 COVID-19 affected poor and vulnerable households in Delhi NCR with the support from WIPRO Foundation and other partners during the COVID-19 Relief Response Work from 25th March, 2020 to 18th May, 2020. Your work has impacted thousands of people at risk and marginalized communities and migrant workers of Delhi in these extraordinary times.

Please continue to do the welfare work in feeding such communities in times of such crisis and we look forward for your continued cooperation.

  
(MANISH SISODIA)  
Deputy Chief Minister

**Sh. Ramesh Babu**  
Executive Director,  
EFICOR  
Janakpuri, New Delhi

**MANISH SISODIA**  
मनीष सिसोदिया



**DEPUTY CHIEF MINISTER**  
GOVT. OF NCT OF DELHI  
उप मुख्यमंत्री, दिल्ली सरकार  
DELHI SECTT, I.P. ESTATE,  
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NEW DELHI-110002  
नई दिल्ली-110002  
Email. msisodia.delhi@gov.in

D.O. No. : DX CM/R/2021/568  
Date : 12 / Aug / 2021

To

Mr. M. Ramesh Babu  
Executive Director  
EFICOR, Janakpuri,  
New Delhi

Sub: - Letter of Appreciation for the involvement of the 2<sup>nd</sup> wave  
COVID Relief in Delhi NCR

Dear Mr. Ramesh,

On behalf of the Delhi government I would like to appreciate you for the COVID Relief support provided to more than 5000 households belong to daily wage workers, migrants and slum dwellers in various parts of Delhi by EFICOR through cash transfers, commodity vouchers and dry ration kits. I appreciate this endeavor towards helping people during this pandemic situation of the 2<sup>nd</sup> Wave of the COVID-19.

On behalf of the Delhi Government I appreciate EFICOR and wish to continue to do the good work in serving such needy and socially excluded communities in the future as well. All the very best to EFICOR team!

Thanks

  
MANISH SISODIA





**INTEGRATED CHILD DEVELOPMENT SERVICE PROJECT,  
KHAPRAKHOL**



At/Po/P.S.-Khaprakhol, Dist. Balangir, Odisha, Pin- 767028  
Ph. No. 06658 271140 E-mail ID- cdpokhapr.or@nic.in

Letter No. 389

Date. 13/08/2020

**PRAMILA MOHANTY  
CDPO, KHAPRAKHOL  
Odisha Balangir**

Its gives me immense pleasure to congratulate EFICOR for successful delivering of more than 300 Ration Kits in different villages of Khaprakhol during the COVID 19 relief response work from 6<sup>th</sup> May to 12<sup>th</sup> May 2020. Your work has impacted hundreds of people at risk and marginalise communities and migrants' workers of Khaprakhol in these extraordinarily times.

Please continue to do the welfare work in feeding such community in times of such crisis and we look forward for you continue cooperation.

Child Development Project Officer  
Khaprakhol



डा० एच०एन० राय  
प्रभाषी चिकित्सा पदाधिकारी  
मो.नं.-9470003385

प्रखण्ड कार्यक्रम प्रबन्धण इकाई  
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श्री रवि रश्मि  
प्रखण्ड स्वास्थ्य प्रबंधक  
मो.नं.- 9431801133

Letter No. :- 470

Dated. : 03/11/2024

To,  
The Executive Director, "  
EFICOR, Mahatta Tower, B-Block,  
Community Centre, Janakpur, New Delhi

**Subject:** Appreciation Letter for COVID-19 awareness and vaccination Program.

This is to certify that **EFICOR- Disaster Management and Resilience Project, Sonaili, Katihar** has done a commendable work in Kadwa block of Katihar District, state Bihar, during COVID-19 crisis pandemic by awaking community on COVID-19 appropriate behaviours, distributed masks, and supporting vaccination drive in the project targeted village. We appreciate the support of the organisation in regards to successful COVID-19 vaccination drive in the community.

We wish success to **EFICOR- Disaster Management and Resilience Project, Sonaili, Katihar** for its future work and progress towards to make resilient society.

*Rashmi*  
8-11-2024

( Ravi Rashmi )  
**Block Health Manager**  
Primary Health Centre  
Block-Kadwa, Dist. Katihar  
Bihar

*Hari Nandan Roy*  
3/11/2024

( Dr.Hari Nandan Roy )  
**Incharge Medical Officer**  
Primary Health Centre  
Block-Kadwa, Dist. Katihar  
Bihar



**Shri Manoranjan Panigrahi, OAS(I)JB  
Block Development Officer,  
Turekela, Balangir.**

### APPRECIATION

I have in pleasure to state that, EFICOR has been involved in Turekela Block to extend their humanitarian service among the poorest of the poor, even in COVID pandemic situation.

I have also closely observed their dedication and transparency in terms of motivating community for vaccinations and organized street rally during their field Awareness Programmes. It is too appreciable on their effective coordination with our Block Administration.

EFICOR's contribution is tremendous for Turekela. Therefore on behalf of my Block Administration/staffs I wish them to serve the needy more successfully in coming days.

  
Manoranjan Panigrahi  
Block Development Officer  
Turekela

Date:

## EFICOR's Certification and Quality Standards

EFICOR is a CHS certified organisation by HQAI for the period 2019-2023 vide Registration no. EFICOR - CER - 19 - 03.

EFICOR ensures that it maintains National and International Standards while carrying out all its programmes. EFICOR's Operational Principles are based on the Red Cross Code of Conduct and the Core Humanitarian Standards. Core Humanitarian Standards certification provides assurance of quality and accountability to the affected communities. Complaint handling mechanisms were set in place for all EFICOR interventions in compliance with CHS standards and in order to ensure that the community is served in the best possible way. Different committees are functioning that address the complaints and receive appreciations and documents it in order to further improve EFICOR engagement. In all our activities, we have taken precautionary measures by ensuring that we adhere to Standard Operating Procedures (SoPs) and guidelines issued by the Government.



## EFICOR's Legal Registration

Registered under Karnataka Societies Registration Act, 1960 (Karnataka Act No. 17 of 1960), vide Registration No. 70/80-81.

Registered under Foreign Contribution Regulation Act, 1976, vide Registration No. 231650411 valid up to 31st March, 2022.

Registered under Section 12 A of the Income Tax Act, 1961, vide Registration No. AAATE0123AE20214 valid up to FY: 2025-26.

Registered under Section 80 G of the Income Tax Act, 1961, vide Registration No. AAATE0123AF20214 valid up to FY: 2025-26.

Registered under Ministry of Corporate Affairs for CSR, vide Registration No. CSR00003371.

Registered under NITI Aayog (NGO Darpan), vide Registration No. DL/2017/0166229.

## Join us in making a difference to the lives of the poor and vulnerable

- INR 2000/- would cover the cost of providing hygiene kits and rations to a family for one month.
- INR 3000/- would contribute towards awareness building initiatives amongst families living in rural areas and urban slums, and to people living with disabilities.
- INR 6000/- would cover the wages of a migrant worker without job for one month [Cash for Work].
- INR 5000/- would cover the cost of providing sustainable livelihood/employment to a poor family.

All donations sent to EFICOR are exempted under section 80 (G) of the IT Act of 1961 vide approval No. AAATE0123AF20214, dated 31-05- 2021, valid upto FY 2025-26. EFICOR is grateful to many individuals, groups, supporting partners and organisations around the world who have faithfully provided support.

You can also send your contributions through bank transfer directly from any bank located in India to EFICOR, State Bank of India Account Number: 30647111974, Sagar Tower, District Centre, Janakpuri, New Delhi - 110 058. RTGS/NEFT Code SBIN0001706. or EFICOR, ICICI Bank Account Number 008701047243, B Block Community Centre, Janakpuri, New Delhi - 110 058. IFSC Code - ICIC0000087.

*To donate to EFICOR, scan with any BHIM UPI App and  
send in your contributions at +91 8860 992 299*



A letter or an email to [hq@eficor.org](mailto:hq@eficor.org) with transaction details would be highly appreciated. You can also make online payment for donations and the details are given in the website: [www.eficor.org](http://www.eficor.org)



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Registered Office:

The Evangelical Fellowship of India Commission On Relief (EFICOR),  
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